

SOCI 1306 - Cont Social ProbSocial Pol

Fall 2024 Syllabus, Section 102, CRN 14956

Instructor Information

John Kilburn, Ph.D. Professor of Sociology Email: jckilburn@tamiu.edu Office: AIC 364 Office Hours: Tuesday 9:00-10:00am Wednesday 9:00-11:00am Thursday 9:00-10:00am and by appointment Office Phone: 956-326-2621

Times and Location

TR 10:05am-11:25am in Bullock Hall 225

Course Description

A survey and analysis of the causes and consequences of major social problems in American Society, such as poverty, environmental pollution, domestic violence and substance abuse. An examination of the effectiveness of current social policies being used to address major American social problems.

Social Sciences Department, College of Arts & Sciences

Additional Course Information

Social Problems Research Project Due: November 26, 2024 – 8:30am. Minimum requirements: a) Must be at least 7 pages of text. No more than 15 pages. b) Must argue in-detail at least one side of the story. You may argue both sides if you would like. c) You must also give me the "real life" scenario of what you think may actually occur in the settlement. How will each person's life be affected. Use information from the professional literature to support your arguments here. d) Use at least 6 sources from the peer-reviewed literature. e) Use statistics from one of the legitimate data sources (such as the Census). f) Submit through Turnitin/Blackboard.

Paper Grading (adapted from University of Miami's writing guidelines)

A: An "A" paper demonstrates superior work that more than fulfills the requirements of the assignments. The essays tackle the topics in innovative and thoughtful ways with a clear sense of audience and purpose, an insightful title and appropriate and effective organization. These essays show the following: careful planning; developed arguments and specific, conclusive, well-interpreted, relevant evidence that supports the main premise; energetic and precise style, varied sentence structure; strong diction; evidence of careful editing with very few grammatical, mechanical, and/or common errors. This portfolio accomplishes "risk taking," complex strategies, and pushing the envelope. This portfolio demonstrates appropriate documentation. The writer shows command of wordiness. How the writer presents the material meets or exceeds what the writer says. Evinces critical thinking. Includes evidence of growth in the form of drafts and shows strong understanding of previous written suggestions. Presented professionally—useful, neat, organized, reader-friendly.

B: A "B" paper demonstrates above-average work that more than meets the requirements of the assignments. Similar to the "A" portfolio, this portfolio falls short of the "A" portfolio in one or more of the following ways: premise or main point too general; evidence predictable, not well interpreted, or not careful; support inconclusive and/or not convincing; style lacks energy; diction not thoughtful; wordiness and/or incoherence more in control than

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writer, slight disorganization, takes risks—but not fully realized. These papers show strong evidence of editing with few grammatical, mechanical, or common errors. Demonstrates some critical thinking and appropriate documentation. Includes evidence of growth in the form of drafts and shows good understanding of previous written suggestions. Useful, neat, organized presentation.

C: A "C" paper demonstrates average work that accomplishes the assignment on a basic level. Each essay has a premise or main point and organizational planning that demonstrates thought on the writer's part, a clear style, basic (but complete) documentation, and unified, coherent paragraphs. The work may fall short of the "B" portfolio in one or more of the following ways: clarity, not focused; predictable, careless, and/or lacking evidence or evidence not well interpreted or connected to writer's point; uneven development and/or transition of paragraphs; an absence of control over wordiness. A "C" portfolio still shows careful editing with few grammatical, mechanical, or common errors. Writer attempts "risk" taking, pushing the envelope, and complex strategies, but does not convince the reader. Average critical thinking. Includes some evidence of growth in the form of drafts and shows strong understanding of previously written suggestions. Basic presentation of materials.

D: A "D" paper demonstrates below average work that attempts to fulfill the assignments' requirements. However, the "D" portfolio shows one or more of the following weaknesses: Indistinguishable point or purpose, too broad, vague, or obvious; organization inappropriate or inconsistent; evidence too general, lacking, missing, not interpreted, not supportive, irrelevant, inappropriate, or repetitive; documentation in unusable format, non-existent in part, not supportive, incorrect; style comprised of repetitive, flawed, or static sentence structure; diction inappropriate; confusing syntax; wordiness out of any control. Grammar, mechanical, and/or common errors interferes with readability and/or shows an inability or inadequate attempt at editing. Writer does not attempt or fails to accomplish in any meaningful way risk taking, complex strategies, or pushing the envelope. Thoughtless or careless thinking or flat critical thinking. Drafts do not show measurable growth, or draft(s) missing, or falters in the understanding or use of previously written suggestions. Lacking responsible presentation.

F: An "F" paper demonstrates work well below average. It exhibits one or more of the following: Careless, missing, self-contradictory or off-topic point; makes superficial attempt to meet requirements; little to no organization or coherence; lacks development; evidence is inappropriate, absent, too general, faulty, or full of errors; fails to document sources well or lacks evidence of documentation; style demonstrates too simple construction; diction remains elementary or thoughtless; rampant wordiness; a plethora of grammar, mechanical, and/or common errors; obvious reader and basic literacy problems. Writer follows an elementary and/or sophomoric route without complexity, risk taking, or pushing the envelope. Absent of meaningful thought. Missing drafts or drafts show absence of growth or shows disregard for previously written suggestions. Inferior presentation.

Student Learning Outcomes

At the completion of this course,

1. The student will demonstrate usage of the sociological imagination through the study of multiple social problems. Through this method TAMIU students will be able to think critically and creatively by utilizing skills such as innovation, inquiry, analysis evaluation and synthesis of information.

2. The student will discuss the role of power and social structure in shaping human behavior.

3. The student will be able to develop informed conclusions by engaging in manipulation and analysis of numerical data and observable facts. Through this method, students will utilize data and professional literature to address specific social problems in society.

Important Dates

Visit the Academic Calendar (tamiu.edu) (https://www.tamiu.edu/academiccalendar/) page to view the term's important dates.

Textbooks

Group	Title	Author	ISBN
Required	Social Problems	Leon-Guerrero	

Other Course Materials

1) Get TOPHAT. We will use this for in-class participation assignments. It will be offered at no cost to you.

2) Take the tests and use all the tools in SAGE Vantage for this course.



Grading Criteria

GRADE	PERCENTAGE
A	91-100
В	80-90.9
С	70-79.9
D	60-69.9
F	Below 60

Open Boilerplate

Quizzes	20
Social Problems Research Project	25
Class Participation - TOPHAT and Textbook	25
Comprehensive Final Exam	30
Quizzes	20
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Social Problems Research Project	25
Class Participation - TOPHAT and Textbook	25
Comprehensive Final Exam	30

Schedule of Topics and Assignments

Day	Date	Agenda/Topic	Reading(s)	Due
Tue	8/27	Introduction to the Course Setting Up Tophat	None assigned	
Thu	8/29	Career Development in Life	None assigned	
Tue	9/3	Sociology and the Study of Social Problems	Chapter 1	9/3 - before class
Thu	9/5	Application of Social Problems - Homelessness		
Tue	9/10	Social Class	Chapter 2	9/10 - before class
Thu	9/12	Race and Ethnicity	Chapter 3	9/12 - before class
Tue	9/17	Who are you? Who are they? Race and Class.		
Thu	9/19	Work groups on defining project		After Class email to instructor of group consensus
Tue	9/24	Gender	Chapter 4	9/24 - before class
Thu	9/26	Sexual Orientation	Chapter 5	9/26 - before class
Tue	10/1	Age & Aging	Chapter 6	10/1 - before class
Thu	10/3	The Health Care System		
Tue	10/8	Families	Chapter 7	10/8 - before class
Thu	10/10	Zoot Suit Riots		
Tue	10/15	Education	Chapter 8	10/15 - before class
Thu	10/17	Work and Education	Chapter 9	10/17 - before class
Tue	10/22	Health and Medicine	Chapter 10	10/22 - before class
Thu	10/24	Course Review - Check up on Research Papers		In class today - commit to research topic
Tue	10/29	The Media	Chapter 11	10/29 - before class
Thu	10/31	Drug Abuse	Chapter 12	10/31 - before class



Tue	11/5	Crime and Criminal Justice	Chapter 13	11/5 - before class
Thu	11/7	Halfway Houses - good or bad?		
Tue	11/12	The Environment	Chapter 14	11/12 - before class
Thu	11/14	War and Terrorism	Chapter 15	11/14 - before class
Tue	11/19	Social Problems and Social Action	Chapter 16	11/19 - before class
Thu	11/21	Check in on Research Papers		Bring a paper draft to class for peer review
Tue	11/26	Research Papers due - discuss findings		Be prepared to talk 2 minutes about your key findings of your research.
Thu	11/28	Class will Not Meet - Thanksgiving Holiday		
Tue	12/3	Final Class Day - Course Review		
Thu	12/5	COMPREHENSIVE FINAL EXAM		Final Exam - 9:30-11:30am
Tue	12/10	No Class		
Thu	12/12	No Class		

Core Curriculum Learning Outcomes

Core-Curriculum Learning Outcomes:

- 1. Critical Thinking Skills (CT) creative thinking, innovation, inquiry, and analysis, evaluation and synthesis of information
- 2. Communication Skills (COM) effective development, interpretation and expression of ideas through written, oral and visual communication
- 3. Social Responsibility (SR) intercultural competence, knowledge of civic responsibility, and the ability to engage effectively in regional, national, and global communities
- 4. Personal Responsibility (PR) ability to connect choices, actions and consequences to ethical decision-making

University/College Policies

Please see the University Policies below.

COVID-19 Related Policies

If you have tested positive for COVID-19, please refer to the Student Handbook, Appendix A (Attendance Rule) for instructions.

Required Class Attendance

Students are expected to attend every class in person (or virtually, if the class is online) and to complete all assignments. If you cannot attend class, it is your responsibility to communicate absences with your professors. The faculty member will decide if your excuse is valid and thus may provide lecture materials of the class. According to University policy, acceptable reasons for an absence, which cannot affect a student's grade, include:

- · Participation in an authorized University activity.
- · Death or major illness in a student's immediate family.
- · Illness of a dependent family member.
- · Participation in legal proceedings or administrative procedures that require a student's presence.
- · Religious holy day.
- · Illness that is too severe or contagious for the student to attend class.
- · Required participation in military duties.
- · Mandatory admission interviews for professional or graduate school which cannot be rescheduled.

Students are responsible for providing satisfactory evidence to faculty members within seven calendar days of their absence and return to class. They must substantiate the reason for the absence. If the absence is excused, faculty members must either provide students with the opportunity to make up the exam or other work missed, or provide a satisfactory alternative to complete the exam or other work missed within 30 calendar days from the date of absence. Students who miss class due to a University-sponsored activity are responsible for identifying their absences to their instructors with as much advance notice as possible.



Classroom Behavior (applies to online or Face-to-Face Classes)

TAMIU encourages classroom discussion and academic debate as an essential intellectual activity. It is essential that students learn to express and defend their beliefs, but it is also essential that they learn to listen and respond respectfully to others whose beliefs they may not share. The University will always tolerate different, unorthodox, and unpopular points of view, but it will not tolerate condescending or insulting remarks. When students verbally abuse or ridicule and intimidate others whose views they do not agree with, they subvert the free exchange of ideas that should characterize a university classroom. If their actions are deemed by the professor to be disruptive, they will be subject to appropriate disciplinary action (please refer to Student Handbook Article 4).

TAMIU Honor Code: Plagiarism and Cheating

As a TAMIU student, you are bound by the TAMIU Honor Code to conduct yourself ethically in all your activities as a TAMIU student and to report violations of the Honor Code. Please read carefully the Student Handbook Article 7 and Article 10 available at https://www.tamiu.edu/scce/studenthandbook.shtml/).

We are committed to strict enforcement of the Honor Code. Violations of the Honor Code tend to involve claiming work that is not one's own, most commonly plagiarism in written assignments and any form of cheating on exams and other types of assignments.

Plagiarism is the presentation of someone else's work as your own. It occurs when you:

- 1. Borrow someone else's facts, ideas, or opinions and put them entirely in your own words. You must acknowledge that these thoughts are not your own by immediately citing the source in your paper. Failure to do this is plagiarism.
- 2. Borrow someone else's words (short phrases, clauses, or sentences), you must enclose the copied words in quotation marks as well as citing the source. Failure to do this is plagiarism.
- 3. Present someone else's paper or exam (stolen, borrowed, or bought) as your own. You have committed a clearly intentional form of intellectual theft and have put your academic future in jeopardy. This is the worst form of plagiarism.

Here is another explanation from the 2020, seventh edition of the Manual of The American Psychological Association (APA):

"Plagiarism is the act of presenting the words, idea, or images of another as your own; it denies authors or creators of content the credit they are due. Whether deliberate or unintentional, plagiarism violates ethical standards in scholarship" (p. 254). This same principle applies to the illicit use of AI.

Plagiarism: Researchers do not claim the words and ideas of another as their own; they give credit where credit is due. Quotations marks should be used to indicate the exact words of another. Each time you paraphrase another author (i.e., summarize a passage or rearrange the order of a sentence and change some of the words), you need to credit the source in the text. The key element of this principle is that authors do not present the work of another as if it were their own words. This can extend to ideas as well as written words. If authors model a study after one done by someone else, the originating author should be given credit. If the rationale for a study was suggested in the discussion section of someone else's article, the person should be given credit. If authors do know, however, they should acknowledge the source; this includes personal communications (p. 11). For guidance on proper documentation, consult the Academic Success Center or a recommended guide to documentation and research such as the Manual of the APA or the MLA Handbook for Writers of Research Papers. If you still have doubts concerning proper documentation, seek advice from your instructor prior to submitting a final draft.

TAMIU has penalties for plagiarism and cheating.

- Penalties for Plagiarism: Should a faculty member discover that a student has committed plagiarism, the student should receive a grade of 'F' in that course and the matter will be referred to the Honor Council for possible disciplinary action. The faculty member, however, may elect to give freshmen and sophomore students a "zero" for the assignment and to allow them to revise the assignment up to a grade of "F" (50%) if they believe that the student plagiarized out of ignorance or carelessness and not out of an attempt to deceive in order to earn an unmerited grade; the instructor must still report the offense to the Honor Council. This option should not be available to juniors, seniors, or graduate students, who cannot reasonably claim ignorance of documentation rules as an excuse. For repeat offenders in undergraduate courses or for an offender in any graduate course, the penalty for plagiarism is likely to include suspension or expulsion from the university.
 - Caution: Be very careful what you upload to Turnitin or send to your professor for evaluation. Whatever you upload for evaluation will be considered your final, approved draft. If it is plagiarized, you will be held responsible. The excuse that "it was only a draft" will not be accepted.
 - Caution: Also, do not share your electronic files with others. If you do, you are responsible for the possible consequences. If another student takes your file of a paper and changes the name to his or her name and submits it and you also submit the paper, we will hold both of you responsible for plagiarism. It is impossible for us to know with certainty who wrote the paper and who stole it. And, of course, we cannot know if there was collusion between you and the other student in the matter.
- Penalties for Cheating: Should a faculty member discover a student cheating on an exam or quiz or other class project, the student should receive a "zero" for the assignment and not be allowed to make the assignment up. The incident should be reported to the chair of the department and to the Honor Council. If the cheating is extensive, however, or if the assignment constitutes a major grade for the course (e.g., a final exam), or if the student has cheated in the past, the student should receive an "F" in the course, and the matter should be referred to the Honor Council. Additional

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penalties, including suspension or expulsion from the university may be imposed. Under no circumstances should a student who deserves an "F" in the course be allowed to withdraw from the course with a "W."

- Caution: Chat groups that start off as "study groups" can easily devolve into "cheating groups." Be very careful not to join or remain any chat group if it begins to discuss specific information about exams or assignments that are meant to require individual work. If you are a member of such a group and it begins to cheat, you will be held responsible along with all the other members of the group. The TAMIU Honor Code requires that you report any such instances of cheating.
- Student Right of Appeal: Faculty will notify students immediately via the student's TAMIU e- mail account that they have submitted plagiarized work. Students have the right to appeal a faculty member's charge of academic dishonesty by notifying the TAMIU Honor Council of their intent to appeal as long as the notification of appeal comes within 10 business days of the faculty member's e-mail message to the student and/or the Office of Student Conduct and Community Engagement. The Student Handbook provides more details.

Use of Work in Two or More Courses

You may not submit work completed in one course for a grade in a second course unless you receive explicit permission to do so by the instructor of the second course. In general, you should get credit for a work product only once.

AI Policies

Your instructor will provide you with their personal policy on the use of AI in the classroom setting and associated coursework.

TAMIU E-Mail and SafeZone

Personal Announcements sent to students through TAMIU E-mail (tamiu.edu or dusty email) are the official means of communicating course and university business with students and faculty –not the U.S. Mail and no other e-mail addresses. Students and faculty must check their TAMIU e-mail accounts regularly, if not daily. Not having seen an important TAMIU e-mail or message from a faculty member, chair, or dean is not accepted as an excuse for failure to take important action.

Students, faculty, and staff are encouraged to download the SafeZone app, which is a free mobile app for all University faculty, staff, and students. SafeZone allows you to: report safety concerns (24/7), get connected with mental health professionals, activate location sharing with authorities, and anonymously report incidents. Go to https://www.tamiu.edu/adminis/police/safezone/index.shtml for more information.

Copyright Restrictions

The Copyright Act of 1976 grants to copyright owners the exclusive right to reproduce their works and distribute copies of their work. Works that receive copyright protection include published works such as a textbook. Copying a textbook without permission from the owner of the copyright may constitute copyright infringement. Civil and criminal penalties may be assessed for copyright infringement. Civil penalties include damages up to \$100,000; criminal penalties include a fine up to \$250,000 and imprisonment. Copyright laws do not allow students and professors to make photocopies of copyrighted materials, but you may copy a limited portion of a work, such as article from a journal or a chapter from a book for your own personal academic use or, in the case of a professor, for personal, limited classroom use. In general, the extent of your copying should not suggest that the purpose or the effect of your copying is to avoid paying for the materials. And, of course, you may not sell these copies for a profit. Thus, students who copy textbooks to avoid buying them or professors who provide photocopies of textbooks to enable students to save money are violating the law.

Students with Disabilities

Texas A&M International University seeks to provide reasonable accommodations for all qualified persons with disabilities. This University will adhere to all applicable federal, state, and local laws, regulations and guidelines with respect to providing reasonable accommodations as required to afford equal education opportunity. It is the student's responsibility to register with the Office of Student Counseling and Disability Services located in Student Center 126. This office will contact the faculty member to recommend specific, reasonable accommodations. Faculty are prohibited from making accommodations based solely on communications from students. They may make accommodations only when provided documentation by the Student Counseling and Disability Services office.

Student Attendance and Leave of Absence (LOA) Policy

As part of our efforts to assist and encourage all students towards graduation, TAMIU provides

LOA's for students, including pregnant/parenting students, in accordance with the Attendance Rule (Section 3.07) and the Student LOA Rule (Section 3.08), which includes the "Leave of Absence Request" form. Both rules can be found in the TAMIU Student Handbook (URL: http://www.tamiu.edu/studentaffairs/StudentHandbook1.shtml (http://www.tamiu.edu/studentaffairs/StudentHandbook1.shtml/)).

Pregnant and Parenting Students

Under Title IX of the Education Amendments of 1972, harassment based on sex, including harassment because of pregnancy or related conditions, is prohibited. A pregnant/parenting student must be granted an absence for as long as the student's physician deems the absence medically necessary. It is a violation of Title IX to ask for documentation relative to the pregnant/parenting student's status beyond what would be required for other medical conditions. If a student would like to file a complaint for discrimination due to his or her pregnant/parenting status, please contact the TAMIU Title IX Coordinator (Lorissa M. Cortez, 5201 University Boulevard, KLM 159B, Laredo, TX 78041, TitleIX@tamiu.edu, 956.326.2857) and/or the Office of

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Civil Rights (Dallas Office, U.S. Department of Education, 1999 Bryan Street, Suite 1620, Dallas, TX 75201-6810, 214.661.9600). You can also report it on TAMIU's anonymous electronic reporting site: https://www.tamiu.edu/reportit (https://www.tamiu.edu/reportit/).

TAMIU advises a pregnant/parenting student to notify their professor once the student is aware that accommodations for such will be necessary. It is recommended that the student and professor develop a reasonable plan for the student's completion of missed coursework or assignments. The Office of Equal Opportunity and Diversity (Lorissa M. Cortez, lorissam.cortez@tamiu.edu) can assist the student and professor in working out the reasonable accommodations. For other questions or concerns regarding Title IX compliance related to pregnant/parenting students at the University, contact the Title IX Coordinator. In the event that a student will need a leave of absence for a substantial period of time, TAMIU urges the student to consider a Leave of Absence (LOA) as outlined in the TAMIU Student Handbook. As part of our efforts to assist and encourage all students towards graduation, TAMIU provides LOA's for students, including pregnant/parenting students, in accordance with the Attendance Rule and the Student LOA Rule. Both rules can be found in the TAMIU Student Handbook (https://www.tamiu.edu/scce/studenthandbook.shtml (https://www.tamiu.edu/scce/studenthandbook.shtml (https://www.tamiu.edu/scce/studenthandbook.shtml (https://www.tamiu.edu/scce/studenthandbook.shtml/)).

Anti-Discrimination/Title IX

TAMIU does not discriminate or permit harassment against any individual on the basis of race, color, sex, religion, national origin, age, disability, genetic information, veteran status, sexual orientation or gender identity in admissions, educational programs, or employment. If you would like to file a complaint relative to Title IX or any civil rights violation, please contact the TAMIU Director of Equal Opportunity and Diversity/Title IX Coordinator, Lorissa M. Cortez, 5201 University Boulevard, Killam Library 159B, Laredo, TX 78041, TitleIX@tamiu.edu, 956.326.2857, via the anonymous electronic reporting website, ReportIt, at https://www.tamiu.edu/reportit (https://www.tamiu.edu/reportit/), and/or the Office of Civil Rights (Dallas Office), U.S. Department of Education, 1999 Bryan Street, Suite 1620, Dallas, TX 75201-6810, 214.661.9600.

Incompletes

Students who are unable to complete a course should withdraw from the course before the final date for withdrawal and receive a "W." To qualify for an "incomplete" and thus have the opportunity to complete the course at a later date, a student must meet the following criteria:

- 1. The student must have completed 90% of the course work assigned before the final date for withdrawing from a course with a "W", and the student must be passing the course;
- 2. The student cannot complete the course because an accident, an illness, or a traumatic personal or family event occurred after the final date for withdrawal from a course;
- 3. The student must sign an "Incomplete Grade Contract" and secure signatures of approval from the professor and the college dean.
- 4. The student must agree to complete the missing course work before the end of the next long semester; failure to meet this deadline will cause the "I" to automatically be converted to an "F"; extensions to this deadline may be granted by the dean of the college. This is the general policy regarding the circumstances under which an "incomplete" may be granted, but under exceptional circumstances, a student may receive an incomplete who does not meet all of the criteria above if the faculty member, department chair, and dean recommend it.

WIN Contracts

The Department of Biology and Chemistry does not permit WIN contracts. For other departments within the college, WIN Contracts are offered only under exceptional circumstances and are limited to graduating seniors. Only courses offered by full-time TAMIU faculty or TAMIU instructors are eligible to be contracted for the WIN requirement. However, a WIN contract for a course taught by an adjunct may be approved, with special permission from the department chair and dean. Students must seek approval before beginning any work for the WIN Contract. No student will contract more than one course per semester. Summer WIN Contracts must continue through both summer sessions.

Student Responsibility for Dropping a Course

It is the responsibility of the student to drop the course before the final date for withdrawal from a course. Faculty members, in fact, may not drop a student from a course without getting the approval of their department chair and dean.

Independent Study Course

Independent Study (IS) courses are offered only under exceptional circumstances. Required courses intended to build academic skills may not be taken as IS (e.g., clinical supervision and internships). No student will take more than one IS course per semester. Moreover, IS courses are limited to seniors and graduate students. Summer IS course must continue through both summer sessions.

Grade Changes & Appeals

Faculty are authorized to change final grades only when they have committed a computational error or an error in recording a grade, and they must receive the approval of their department chairs and the dean to change the grade. As part of that approval, they must attach a detailed explanation of the reason for the mistake. Only in rare cases would another reason be entertained as legitimate for a grade change. A student who is unhappy with his or her grade on an assignment must discuss the situation with the faculty member teaching the course. If students believe that they have been graded unfairly, they have the right to appeal the grade using a grade appeal process in the Student Handbook and in the Faculty Handbook.



Final Examination

All courses in all colleges must include a comprehensive exam or performance and be given on the date and time specified by the Academic Calendar and the Final Exam schedule published by the Registrar's Office. In the College of Arts & Sciences all final exams must contain a written component. The written component should comprise at least 20% of the final exam grade. Exceptions to this policy must receive the approval of the department chair and the dean at the beginning of the semester.

Mental Health and Well-Being

The university aims to provide students with essential knowledge and tools to understand and support mental health. As part of our commitment to your well-being, we offer access to Telus Health, a service available 24/7/365 via chat, phone, or webinar. Scan the QR code to download the app and explore the resources available to you for guidance and support whenever you need it. The Telus app is available to download directly from TELUS (tamiu.edu) (https://www.tamiu.edu/counseling/telus/) or from the Apple App Store and Google Play.